

Case study

SMART CUSTOMER ANALYZER



#Artificial intelligence

Ukraine



About The Client

Clover Dynamics' client operates within the burgeoning renewable energy sector, a field that stands at the forefront of tackling critical global challenges. As a newbie in developing and implementing comprehensive solutions anchored in renewable technologies, this client was keen to streamline its client identification process. Being innovative and eco-friendly themselves, the client sought a solution that mirrored their values and commitment to technology and sustainability.

The Challenge

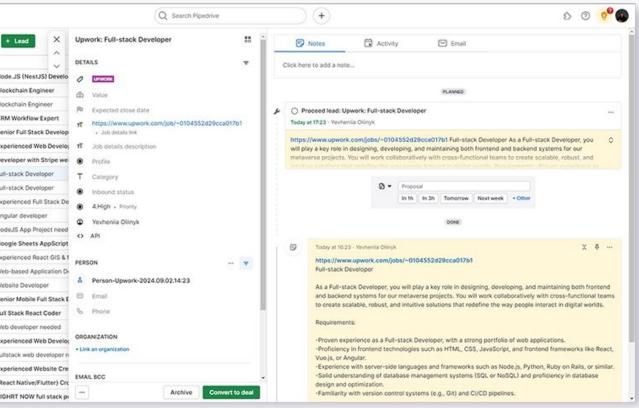
The crux of the challenge was the manual and time-consuming process of sifting through potential clients. This process was particularly challenging due to a dynamic range of stakeholders and sources from which inquiries could arise, making the identification process both labor-intensive and inaccurate.

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The Solution

Clover Dynamics swiftly came to the aid. Leveraging our expertise in artificial intelligence we began crafting a solution that would revolutionize the company's client identification process. The AI solution developed can be broken down into distinctive features and benefits, each tailored to the client's specific needs:

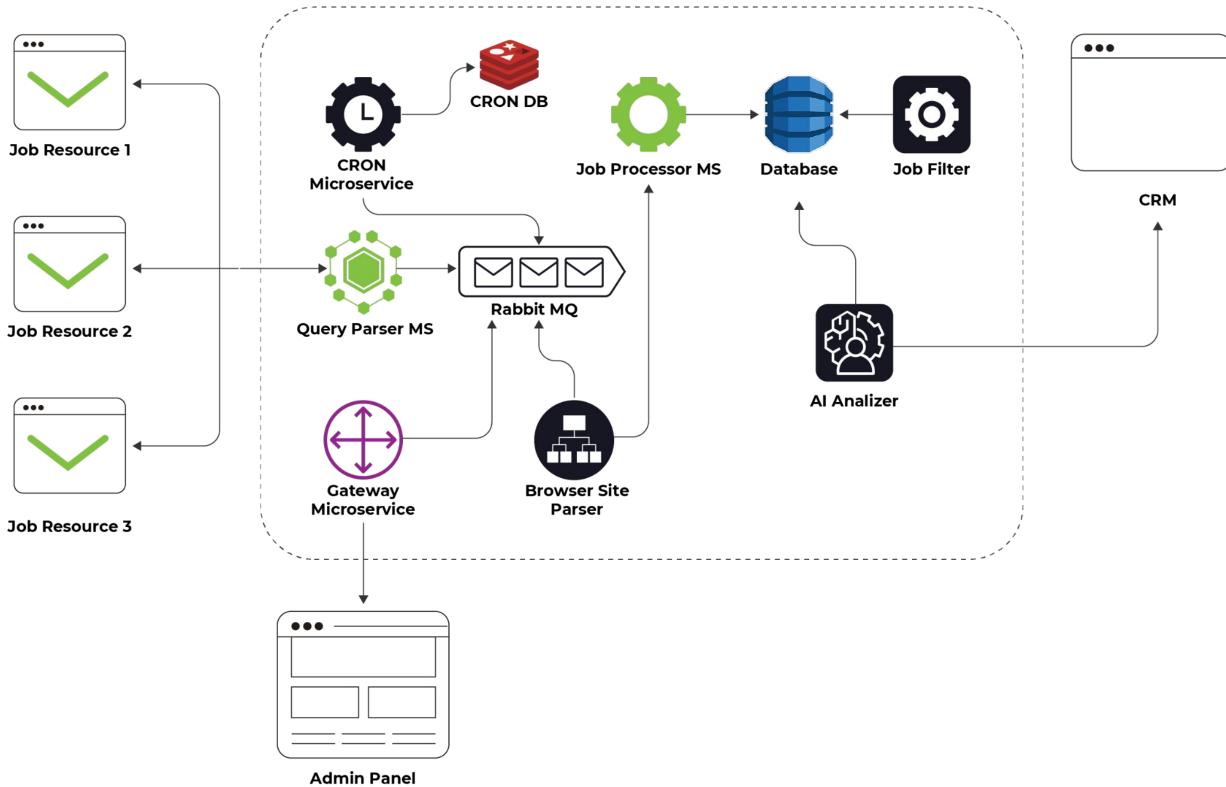
- **Keyword and Parameter-Based Filtering:** The system is designed to filter potential clients based on a predetermined set of keywords but with the added flexibility of adjusting parameters to ensure precision.
- **Inquiry Analysis and Validation:** Upon identifying potential clients, the system automatically analyzes the inquiries, scrutinizing them against the company's area of expertise and technological alignment.
- Integrated Dashboard & CRM Capabilities: Perhaps the most significant development is the dashboard a comprehensive tool that not only visualizes the data analysis but also integrates smoothly with the client's pre-existing CRM system. This feature allows for real-time updates and improved transparency across the client response and management processes.



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The Architecture







Benefits of Clover Dynamics

At Clover Dynamics, we believe in building long-term relationships with our clients through exceptional customer experience. We provide a full cycle of product development services & Team Extension, that go beyond coding and into the realm of delivering value. Our team of skilled professionals is dedicated to helping our clients achieve their business goals through innovative technology solutions and unparalleled customer experience.

Drive your project to success with CTO-led engineering excellence, ensuring that every aspect of your development is guided by top-tier expertise and precision. Our expertly-vetted engineers are selected through a rigorous process, guaranteeing that your team is composed of subject matter experts dedicated to delivering quality results. Benefit from continuous CTO oversight throughout your project, providing a layer of strategic insight and oversight that sets the standard for excellence.



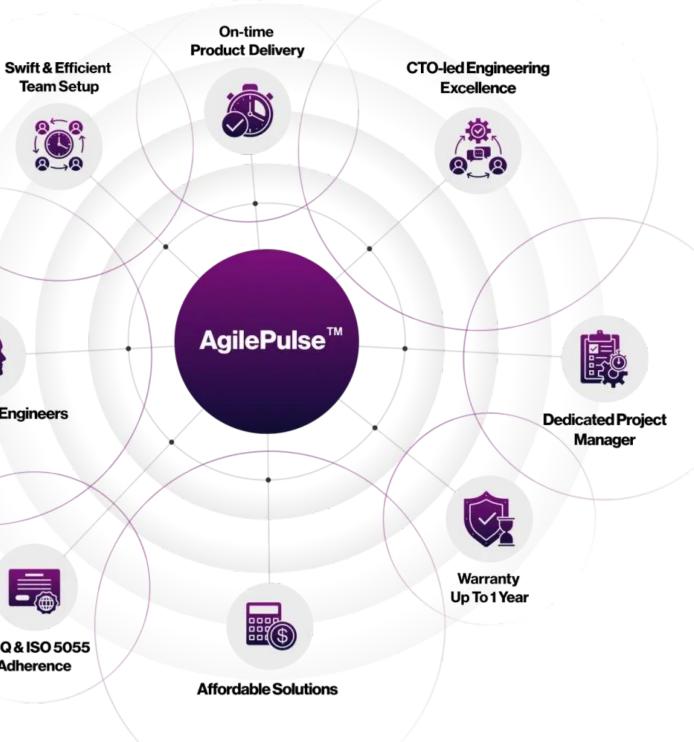
Expertly vetted Engineers



CISQ & ISO 5055 Adherence









The Features

- **Customized Search Parameters:** The AI filtration system allows the company's team members to specify • their search criteria based on geographic location, project size, current energy supplier, and other pertinent details. This feature ensures that the results are tailored to the user's specific requirements, saving time and resources.
- Machine Learning Capabilities: Through continuous engagement and feedback, the system's machine • learning algorithms evolve, improving their ability to predict client needs and preferences. This adaptive feature ensures that the system remains current with industry trends and requirements, offering superior accuracy.
- Scalability: The system scales seamlessly to handle the client's growing data volume and the complexity of • projects, making it the ideal solution for future growth.
- **Real-time Data Analysis:** With its ability to collect, process, and analyze data in real-time, the system swiftly • identifies new opportunities and trends, allowing our client to stay ahead in a rapidly changing market.
- Automated Notifications: Once potential clients have been identified, the system can automatically notify • the users, saving valuable time and ensuring that no opportunity is missed.
- **Integration with Existing Systems:** The system is designed with compatibility in mind—allowing for • smooth integration with a range of existing CRM, project management, and communication platforms that the company already relies on.





Deliverables

Clover Dynamics developed a user-friendly dashboard that allows for easy adjustment of search parameters. Here, the client can define specific criteria such as industry segment, geographic location, project size, or technology preferences. This flexibility ensures that search results are precisely tailored, saving time and optimizing lead generation efforts.

Built on advanced AI models, the system's filtering capabilities go beyond basic keyword matching. By analyzing large datasets from diverse sources—including market reports, social media, and online forums—it identifies potential clients based on not just their explicit preferences but also their implicit behavior.

The Result

Since the deployment of the Al-driven filtration system, the client has seen a significant reduction in manual effort, allowing their team to refocus on more critical tasks. Moreover, the enhanced efficiency in identifying and engaging with potential clients has resulted in a noticeable uptick in conversion rates. The custom-built dashboard, with its robust analytics, has provided invaluable insights into client behaviors and preferences, further informing the company's operational and strategic decisions.

For this forward-looking company, the integration of artificial intelligence has not only improved the efficiency of their client identification process but has also placed them on a strong footing for continued innovation in the renewable energy sector. Looking ahead, Clover Dynamics is committed to supporting this client with ongoing iterations and upgrades to ensure they remain at the frontier of sustainability and technology.





Technologies

- Node.js •
- Python •
- React •
- PostgreSQL •
- Redis •
- LLM
- PyTorch
- AWS •



Industries

Artificial intelligence •

Services

- Project Discovery •
- Custom Software Development •
- Web development •
- Project Management •
- Quality Assurance •
- UI/UX Design •

Team

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- 1 Front-End Engineer
- 2 Back-end Developer
- 1 Project Manager
- 1 QA Engineer
- 1 UI/UX Designer
- 1 AI/ML engineer





Feel free to visit our <u>Website</u>, <u>Portfolio</u>, <u>LinkedIn</u> and <u>Clutch</u>, pages.

We at Clover Dynamics are not just committed to delivering exceptional software solutions, we're also dedicated to fostering lasting partnerships. Looking forward for the opportunity to work together and create something truly remarkable



Mykola Kozak

CEO

mkozak@cloverdynamics.com

linkedin.com/in/kozakmykola



AgilePulse[™]

Volodymyr Kurniavka

CTO

vkurniavka@cloverdynamics.com linkedin.com/in/kurniavka-volodymyr